

A global measure of pharmacy professional practice transformation progress

User guide September 2025







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Abbreviations

- **FIP DGs** Development Goals
- The FIP GPO Global Pharmaceutical Observatory
- A FIP MO Member Organisation





Welcome to the FIP Development Goals Dashboard User Guide

This guide is designed to support users of the FIP DGs Indicators Dashboard. It includes:

An Overview:

Introducing the FIP
Development Goals
Indicators Dashboard and its
purpose

User Instructions:

Step-by-step guidance on how to navigate and use the current version of the dashboard





2.1 The value of data and intelligence

Data and Intelligence:

For the profession



provide evidence to advocate for pharmacy's role, support workforce planning and education, and strengthen global credibility.

For global health



highlight pharmacists' contributions to universal coverage, inform policies, and drive innovation to achieve better health outcomes.

FIP members



offer access to trusted intelligence, enable benchmarking and collaboration, and support evidence-based decisions aligned with global priorities.

2.2 Background

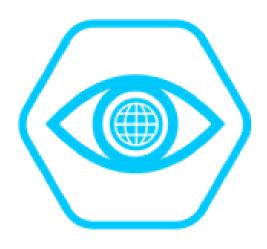


The <u>FIP Global Pharmaceutical Observatory (GPO)</u> serves as a **worldwide data hub**, informing the advocacy work of our members and partners in various areas such as:

- > policy development,
- decision-making,
- the advancement of pharmaceutical practice, health and life sciences, education and skills training, and workforce intelligence.



2.3 Vision



To be the **most comprehensive** and **most respected** source of data and intelligence on the pharmacy <u>workforce</u>, pharmacy <u>practice</u> and pharmaceutical <u>science</u> worldwide.

We provide a window on the work and impact of the global pharmaceutical community wherever you are.



2.4 Mission



Strategic information and reports on application of policies, practices, and services



Collation of valid global data on pharmacy workforce, practice and pharmaceutical science

Communication of data and intelligence to promote member organisations (MO) impact on health

Comprehensive analyses to provide accessible, high-quality intelligence



2.5 How does the GPO help the entire profession?

- The GPO was originally established in 2012 as a workforce observatory. More recently, it has evolved into the areas of practice and science as well.
- The term 'observatory' refers to the function of monitoring the pharmaceutical workforce/education, practice and science together with trends, using standardised, objective and verifiable methods.



Key benefits for the profession

The FIP GPO

- monitors the pharmaceutical workforce, practice, and science trends globally, providing evidence-based reports and intelligence to our member organisations and partner organisations.
- > supports advocacy efforts, promotes effective policy-making, and reinforces the profession's impact on a global scale.



2.6 FIP GPO as member benefits

As a FIP member, FIP GPO can help you by...

Providing opportunities to collect and interpret data that leads to impactful outputs

Sharing and disseminating intelligence that informs policy formation and advocacy for the profession

Monitoring of countries and comparing information

Conducting research and analysis

Evaluating trends to support action planning

Enabling collaborative working

Facilitating the building of national and inter-country networking

Building capacity for workforce, pharmacy services, pharmaceutical science and medicines

Seeking links with other observatories e.g. WHO and OECD

Contributing to health systems strengthening by tracking progress against development goals

2.7 Health transformation: A new FIP Strategic Plan 2025-2030

- Access to Medicines and Health Services

 2 Patient-Centred Pharmaceutical Care

 3 Innovation and Pharmaceutical Sciences

 4 Strengthening Pharmaceutical Care and Workforce Development
 - 5 Antimicrobial Resistance (AMR) and a UNITED FOR HEALTH approach
- 6 Leadership, Governance, and Global Engagement

Via the FIP GPO, we will ensure delivery of the imperatives by 2030 through data-driven policies and evidence-based developments.



3.1 Background

The FIP Development Goals (DGs) provide a global framework for needs assessments and prioritisation for member organisations, serving as a key resource for transforming the pharmacy profession globally, regionally, and nationally over the next decade.













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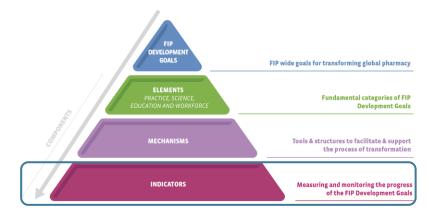






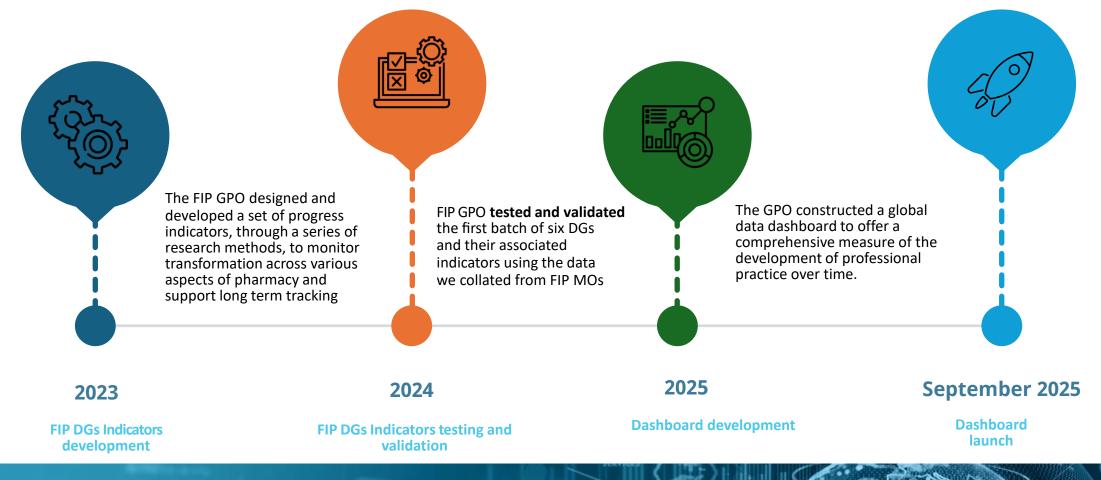


- To support MOs in the implementation of the FIP Development Goals, a set of progress indicators was developed by the FIP Global Pharmaceutical Observatory (GPO).
- These indicators were designed to monitor advancement and alignment across countries, using data submitted by FIP Member Organisations (MOs).





3.2 FIP DGs Indicators development progress



3.3 Purpose



The FIP DGs indicators dashboard provides an interactive, data-driven platform that visualises country-level progress across the 21 FIP DGs. The dashboard also shows alignment, implementation, and transformation progress at global, regional, and national levels.

FIP **Members** can explore national advancement and compare their progress with other countries. To date, we have responses from **50 MOs representing 45 countries**.



3.4 Dashboard benefits for FIP MOs



Identify where improvements are needed



Set priorities for quality improvement and support



Benchmark performance against other countries



Support national quality improvement schemes



Demonstrate the progress that pharmacy is making in support of health systems outcomes





To access the FIP DGs Indicators Dashboard, visit:

FIP Development Goal Indicators Data Dashboard



4.1 FIP DGs Indicators category descriptions

Indicators Category	Description
Capacity	Data expressed as numbers, e.g. number of pharmacists/pharmacies, pharmaceutical facilities available (universities, services)
Impact	Provision of Pharmaceutical services that support better health care and outcomes
Policies & regulatory systems	Regulations and strategies as drivers to shape the structure of the system and benefit populations
Training & Professional development	Focus on developing competencies and skills across all sectors and career stages.
Pharmaceutical services & facilities	Focus on the availability of pharmaceutical services, facilities & infrastructures needed.



4.2 FIP DGs Indicators Dashboard

The FIP DG Indicators Dashboard comprises six pages



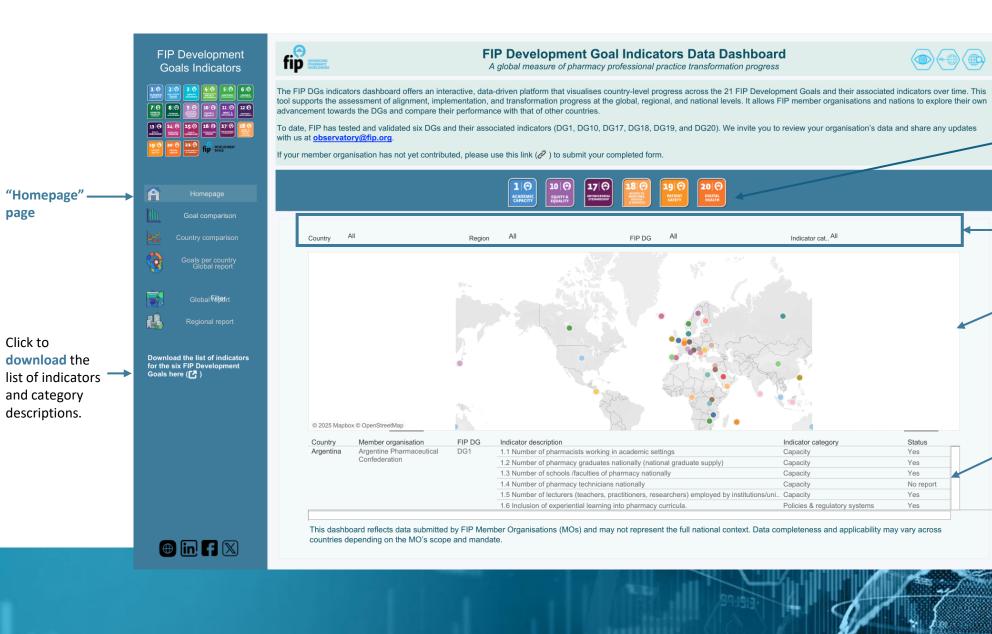
Homepage

The "homepage" provides users with a starting point to explore the FIP Development Goals (DGs) Indicators Dashboard. Its aim is to give a global overview of progress on the DGs by:

- > Displaying a world map for quick navigation and country selection.
- ➤ Presenting a data table with detailed information by country, member organisation, DG, indicator description, category, and status.
- > Allowing users to filter and explore data through interactive slicers.
- > Linking to the <u>list of indicators and category descriptions</u> for further reference.

This page is designed to help users quickly locate their country or region, review the indicators reported, and gain an overall picture of implementation progress across the six tested FIP Development Goals.





DGs

Click on a DG to view its description.

Slicers to filter data

Select one or more items from the drop-down list.

Interactive World Map

Serves as a quick filter, enabling users to select a country directly.

Data Table

Displays detailed information such as the country, MO, DG, indicator description, indicator category and status, along with all resources shared by each Member Organisation (e.g., guidelines, policies, or other documents related to the existence and implementation of DGs and indicators).

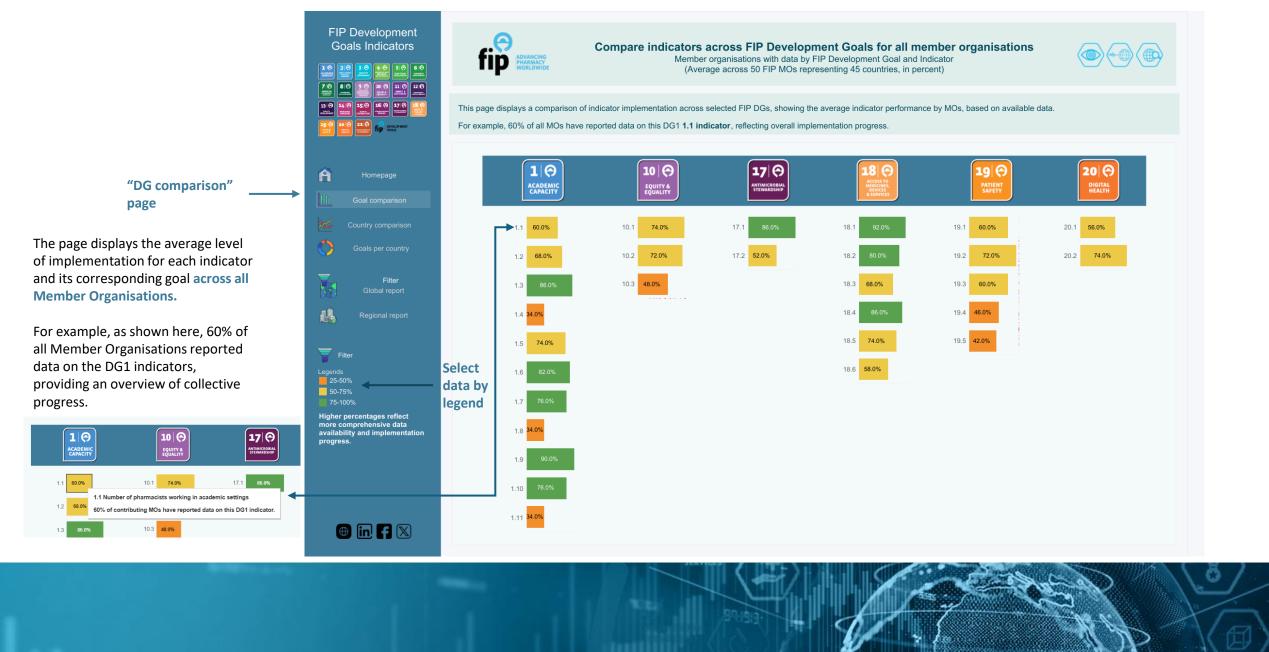
Compare indicators across FIP DGs for all MOs page

The "DG comparison" page enables users to assess progress across multiple FIP DGs by:

- Displaying average implementation levels of individual indicators across all FIP MOs.
- ➤ Providing a **colour-coded overview** (25–50%, 50–75%, 75–100%) that reflects the extent of data reporting and implementation.
- Supporting cross-goal comparison to track how MOs are advancing towards different DGs.

This page helps users understand the relative progress of each indicator, highlighting strengths and opportunities for further development across the six FIP DGs that were tested.





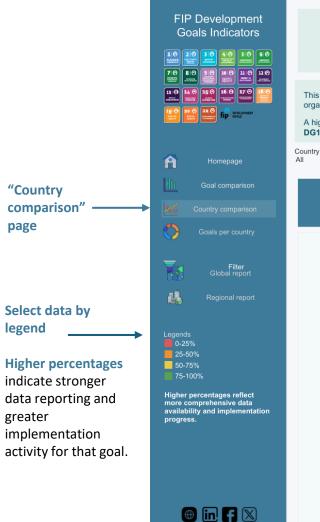
Compare FIP MOs across FIP DGs (*Across indicators*) page

The "country comparison" page provides users with a country-level view of progress across the FIP DGs by:

- Displaying the average percentage of indicators reported for each goal by MOs.
- > Highlighting differences in data availability and implementation progress between countries.
- ➤ Using a **colour-coded scale** (0–25%, 25–50%, 50–75%, 75–100%) to make variations in reporting and implementation easy to interpret.
- Enabling users to benchmark their country's progress against others to identify strengths, gaps, and areas for further development.

This page supports comparative analysis across countries, showing how individual MOs contribute to the global picture of DGs implementation.





"Country

page

legend

greater

comparison"

Select data by



Compare FIP member organisations across FIP Development Goals

(Average across indicators in percent)



This page displays a country-level comparison of data availability across FIP Development Goals (DGs), showing the average percentage of indicators with data reported for each goal by member

A higher percentage reflects stronger data reporting and implementation activity related to that goal. For example, a score of 90.90% for the Argentine Pharmaceutical Confederation under DG1 means that 90.90% of the DG1 indicators have data reported by the country's member organisation(s), reflecting implementation progress.

Member organisation

Country	Member organisations	1 O	10 O	17 O	18 O	19 \varTheta PATIENT SAFETY	20 O DIGITAL HEALTH
		CAPACITY	EQUALITY		A SERVICES	SAFEIT	HEALTH

Argentina	Argentine Pharmaceutical Confederation	90.9%	100.0%	100.0%	66.7%	80.0%	100.0%
	3						
Australia	Advanced Pharmacy Australia	03.0%	100.0%	75.0%	91.7%	80.0%	100.0%
Belgium	Association of Pharmacists Belgium (APB)	54.5%	100.0%	75.0%	83.3%	80.0%	100.0%
Cameroon	Cameroon National Order of Pharmacists	36.4%	0.0%	75.0%	83.3%	40.0%	0.0%
Canada	Canadian Pharmacists Association	90.9%	66.7%	75.0%	100.0%	90.0%	100.0%
China	Chinese Pharmaceutical Association	45.5%	100.0%	100.0%	83.3%	80.0%	100.0%
China, Taiwan	Pharmaceutical Society of Taiwan	72.7%	100.0%	100.0%	100.0%	100.0%	75.0%
	Taiwan Society of Hospital Pharmacists	27.3%	33.3%	100.0%		100.0%	
Costa Rica	College of Pharmacists of Costa Rica	63.6%	66.7%	100.0%	83.3%	20.0%	50.0%
Denmark	Pharmadanmark	63.6%	33.3%	75.0%	100.0%	80.0%	100.0%
Egypt	Egyptian organization of pharmacy, development and training	18. <mark>2%</mark>			33.3%		
Federation of bosnia an	Pharmaceutical Chamber of the Federation of Bosnia and Herz.	36.4%	33.3%	75.0%	66.7%	20.0%	0.0%
Finland	Association of Finnish Pharmacies	72.7%	66.7%	75.0%	83.3%	60.0%	100.0%
Germany	ABDA – Federal Union of German Associations of Pharmacists	63.6%	100.0%	100.0%	83.3%	90.0%	100.0%
Hungary	Hungarian Society for Pharmaceutical Sciences	63.6%	100.0%	75.0%	100.0%	40.0%	100.0%
Iceland	Pharmaceutical Society of Iceland	90.9%	33.3%	0.0%	66.7%	60.0%	50.0%
Indonesia	Ikatan Apoteker Indonesia	63.6%	33.3%	100.0%	100.0%	80.0%	75.0%
Italy	FEDERFARMA	60.0%	66.7%	100.0%	100.0%	90.0%	100.0%
Japan	Japan Pharmaceutical Association	72.7%	100.0%	75.0%	100.0%	90.0%	50.0%
	Japanese Society of Hospital Pharmacists	72.7%	66.7%	100.0%	66.7%	60.0%	100.0%
Jordan	Jordan Pharmacists Association	72.7%	66.7%	75.0%	66.7%	20.0%	75.0%
Lebanon	INSPECT-LB	81.8%	33.3%	50.0%		10.0%	0.0%
	Order of Pharmacists of Lebanon	63.6%	33.3%	100.0%	83.3%	60.0%	100.0%
Malawi	Pharmaceutical Society of Malawi	54.5%	0.0%	75.0%	41.7%	50.0%	0.0%
Malavsia	Malavsian Pharmacists Society (MPS)	54 5%	50.0%	100.0%	66.7%	70.0%	100.0%

This page provides a country-level comparison of data availability across FIP DGs.

It shows the average percentage of indicators with reported data for each goal and MO.

For example, a score of 90.90% for the Argentine Pharmaceutical **Confederation under DG1** means that nearly all DG1 indicators have reported data, highlighting significant implementation progress. To note, DG1 has a list of 11 indicators.



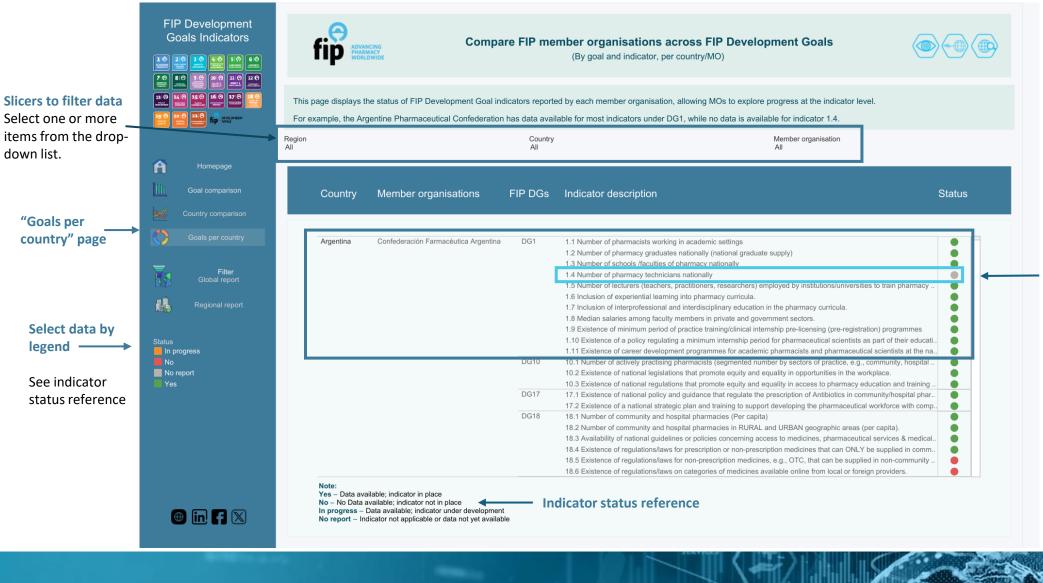
Compare FIP MOs across FIP DGs (by goal and indicator) page

The "goals per country" page provides a detailed view of the FIP DGs indicators reported by each MO by:

- Displaying indicator-level data for each MO, including status by goal and description.
- Supporting filtering by country, region, and MO for tailored exploration.
- Enabling FIP MOs to identify their own strengths, gaps, and areas where further development is needed.
- Provide transparency on how individual indicators contribute to overall DG implementation progress.

This page helps users drill down into country-level details, moving beyond averages to understand progress at the indicator level.





down list.

"Goals per

This page shows the status of FIP DGs indicators reported by each MO.

It allows MOs to explore progress at the indicator level.

For example, the **Argentine Pharmaceutical Confederation has** reported data for most indicators under DG1, but no data is available for indicator 1.4.

Global summary report page

The "global summary report" page provides a worldwide overview of progress on the FIP DGs by:

- > Showing the percentage of countries with available data for each DG, averaged across indicators.
- Offering insights into the overall level of implementation of the DGs at the global level.
- > Supporting global monitoring of progress and informing future strategies for data collection and DG implementation.

This page helps users understand the big picture of DG progress worldwide, beyond individual countries or indicators.





This page provides an overall view of global implementation and progress towards the FIP DGs, based on FIP MOs that have reported data.

It highlights the goals with the highest and lowest levels of data availability, helping to identify gaps and areas that need further development.

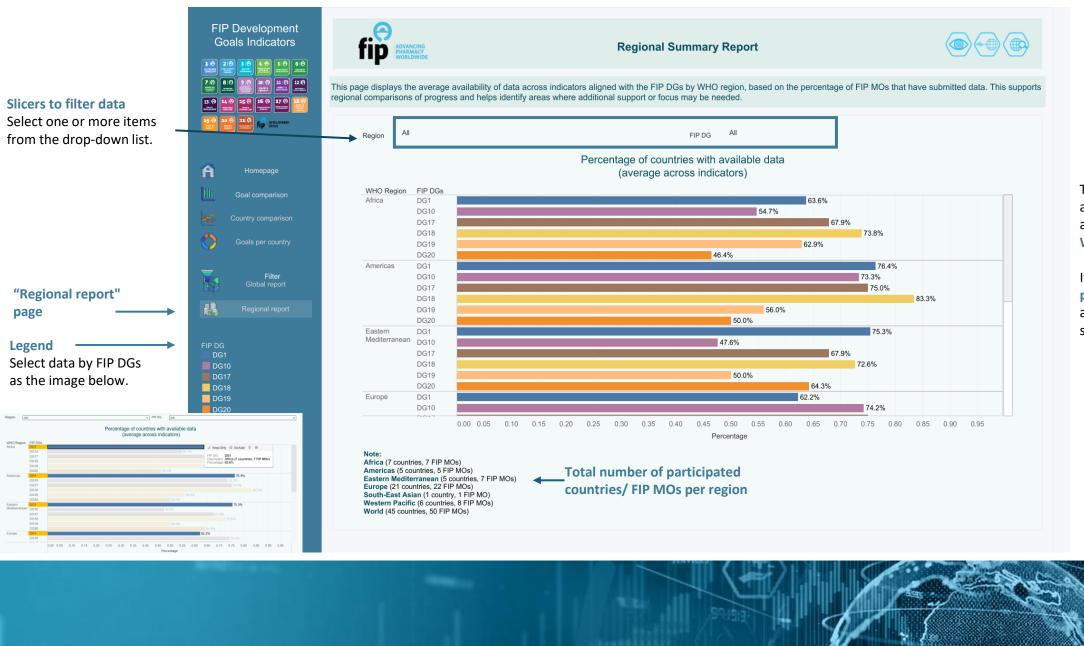
Regional summary report page

The "regional summary report" page allows users to compare progress on the FIPDGs across WHO regions by:

- Showing the average availability of data and progress implementation across indicators for each DG by region.
- Providing insights into regional strengths and gaps in implementation.
- Enabling comparisons between WHO regions to identify where additional focus or support may be needed.
- Help highlight variation in DG implementation progress globally, offering context for regional priorities.

This page supports regional-level analysis and benchmarking, helping MOs and stakeholders understand progress in their own region relative to others.





This page presents regional averages of data availability across indicators, grouped by WHO regions.

It allows quick comparison of progress between regions and highlights regional strengths and gaps.



This dashboard reflects data submitted by FIP Member Organisations (MOs) and may not represent the full national context.

Both completeness and applicability of data may vary across countries depending on the scope and mandate of the MO.





We value your feedback!

This data dashboard is currently in its **testing phase**, providing an opportunity for members to explore its features and provide feedback. Your insights are important for enhancing its functionality and user experience. If you have any questions or need support, feel free to contact the GPO team at **observatory@fip.org**.

If your organisation has not yet submitted a response, we invite you to do so. Responses should come from the national pharmacy professional association in the country.

Your participation will support the sharing of best practices and policies across FIP MOs and contribute to global pharmacy development.



Please scan the QR code or click <u>HERE</u> to submit your completed form.



Next steps

As part of our ongoing work, a **new survey will soon be disseminated** to test and validate a new set of DGs and their indicators.

The entire profession are welcome to participate.

We would greatly appreciate your continued participation, which will help expand the dashboard and share best practices across our global network.



FIP DEVELOPMENT GOALS INDICATOR HANDBOOK

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